

Appendix 3: Measurement Year 2004 HEDIS HMO Performance on 56 scores

PLAN	Met national average? ¹			Met ETF mean score? ²			Comparison to ETF mean score ³			
	Yes	No	NA ⁴	Yes	No	NA ⁴	better	not different	worse	NA ⁴
CompcareBlue	35	21	0	24	32	0	0	52	4	0
Dean Health Plan	44	12	0	30	26	0	0	54	2	0
GHC-Eau Claire	42	7	7	43	6	7	3	45	1	7
GHC-South Central	53	2	1	45	10	1	9	46	0	1
Gundersen Lutheran	41	12	3	31	22	3	2	51	0	3
Health Tradition	28	25	3	17	36	3	1	42	10	3
Humana	47	9	0	26	30	0	1	52	3	0
Medical Associates	41	12	3	31	22	3	1	49	3	3
MercyCare Health Plan	40	14	2	27	27	2	0	50	4	2
Network Health Plan	53	3	0	50	6	0	6	50	0	0
Physicians Plus	49	7	0	45	11	0	5	49	2	0
UnitedHealthplan NE	46	10	0	43	13	0	13	40	3	0
UnitedHealthplan SE	43	13	0	25	31	0	0	48	8	0
Unity Health Plan	47	9	0	33	23	0	1	54	1	0
WPS Prevea Health Plan	39	16	1	30	25	1	1	47	7	1
TOTAL	648	172	20	500	320	20	43	729	48	20
¹ Met or came within a percentage point of meeting the national Quality Compass average										
² Met or came within a percentage point of meeting the average of ETF HMOs										
³ Better or worse performance is defined as at least a 10-percentage point difference from the ETF mean score for plans with a denominator of 100 or greater and a 20-percentage point difference for plans with a denominator of 30 to 99										
⁴ Scores are not available because the HMO has a denominator of less than 30										