

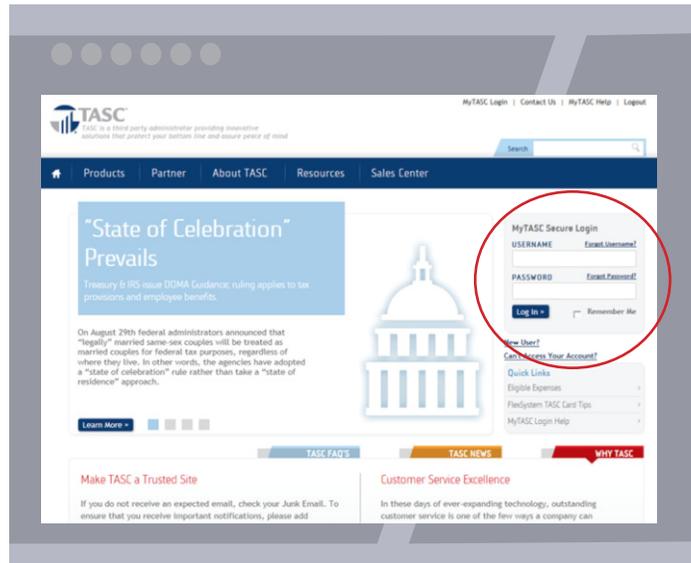
TASC Mobile: Text Messaging Guide

To use TEXT Messaging features for the first time, you must log in to MyTASC, click on your Profile link, and enter your mobile phone number.

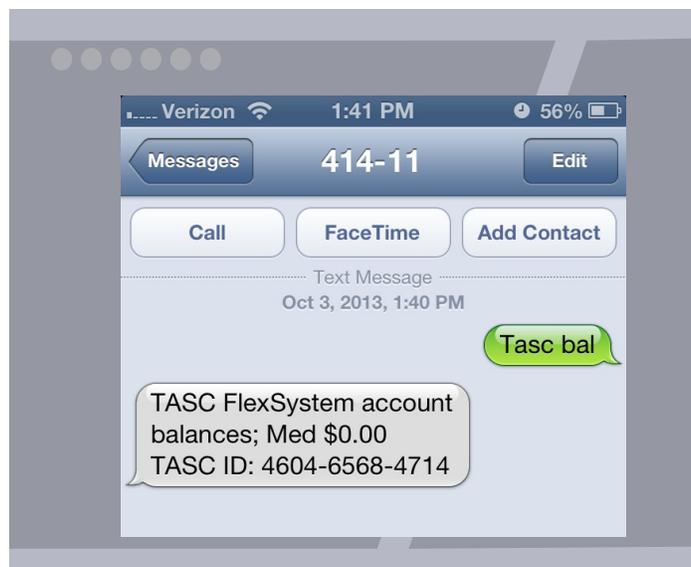
Requesting your FlexSystem Account Balance

Send a text message to 41411.

In the message body, type: TASC BAL.



Within seconds, you will receive your balance:
TASC FlexSystem account balances; Med \$XXX.XX
TASC ID: XXXX-XXXX-XXXX



Requesting a Reimbursement

Send a text message to 41411.

In the message body, type: TASC RFR [Service Code]
[Service Provider] {Reimbursement Amount}.

For example: TASC RFR RX Walgreens 9.00

Your reimbursement request will be processed and posted in your MyTASC account.

Next you must submit the supporting documents (receipts) for the submitted reimbursement for compliance purposes.

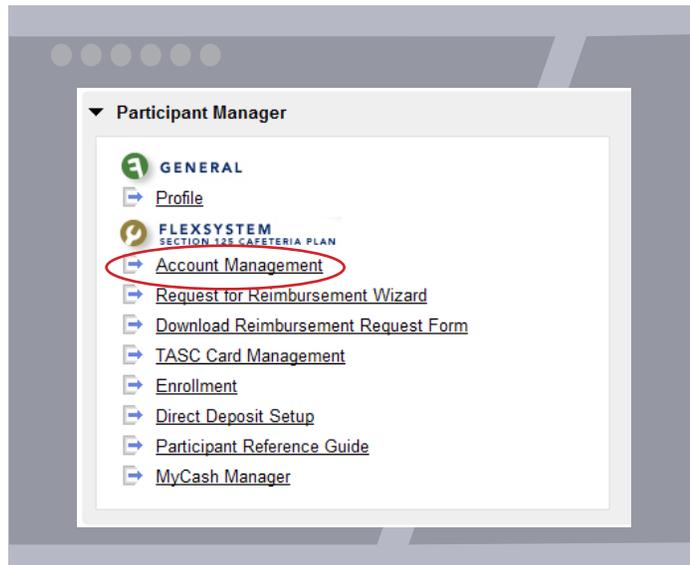
A screenshot of a mobile text message interface showing a table of service codes. The table is titled "TASC Text Messaging Service Codes" and lists various codes and their descriptions.

Code	Description
MD	Medical
RX	Prescription
VS	Vision
DN	Dental
MP	Medical Preventative
DC	Dependent Care
PK	Par king
MT	Mass Transit
IP	Individual Premiums

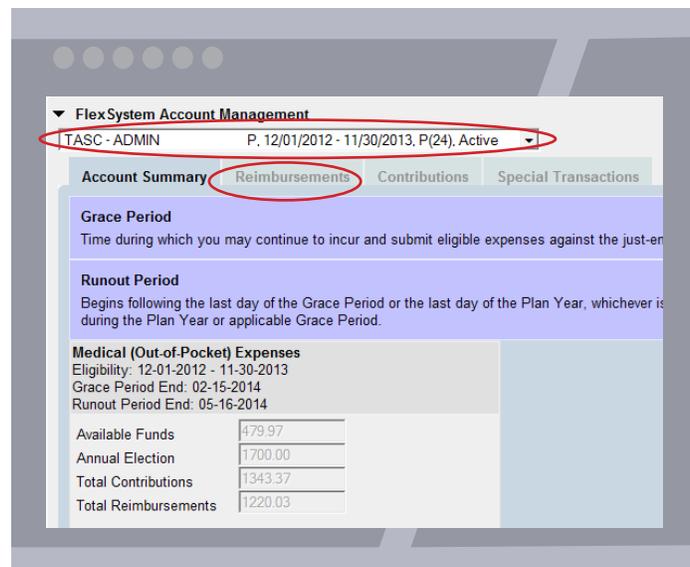
Submitting Substantiation

To submit a receipt for a texted Request for Reimbursement, log in to your MyTASC account.

From your Participant Manager, click Account Management.



Select your Active account from the dropdown list and click the Reimbursements tab.



Scroll down to the Submitted RFRs and locate the request you submitted via text message. Next to the request, click Upload Receipts, and follow the prompts.



Need help?

If you have any questions or concerns, please contact Customer Care via a MyService Request (from MyTASC, click Contact Us) or call 608-241-1900 or toll-free 800-422-4661. We're always happy to help!

